## *J* Ariosi **Serviced Apartment Training**

## 2025 Calendar

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| Date        | Subject                          | Duration            | In Person (IP)<br>Virtual (V) |
|-------------|----------------------------------|---------------------|-------------------------------|
| 11 February | <b>Complaint Handling</b>        | 1/2 Day             | IP                            |
| 12 February | Complaint Handling               | 1/2 Day             | V                             |
| 11 March    | <b>Presentation Skills</b>       | Full Day            | IP                            |
| 7 May       | Phone Etiquette                  | 1/2 Day             | IP                            |
| 22 May      | Managers Essential Toolbox       | Full Day            | IP                            |
| 3 & 4 June  | <b>Revenue Management</b>        | Two 1/2 Day modules | V                             |
| 5 June      | Revenue Management               | Full Day            | IP                            |
| 9 July      | DiSC: Transforming Relationships | 1/2 Day             | IP                            |
| 6 August    | Negotiation                      | Full Day            | IP                            |
|             |                                  |                     |                               |



contact@ariosi.com + 44 (0)20 8168 8168