

2025 Calendar

Date	Subject	Duration	In Person (IP) / Virtual (V)
11 February	Complaint Handling	Half Day	IP
12 February	Complaint Handling	Half Day	V
11 March	Presentation Skills	Full Day	IP
24 April	Managers Essential Toolbox	Full Day	IP
7 May	Phone Etiquette	Half Day	IP
3 & 4 June	Revenue Management	Two Half Day modules	V
5 June	Revenue Management	Full Day	IP
9 July	DISC: Transforming Relationships	Half Day	IP
6 August	Negotiation	Full Day	IP



ariosi.com